

LIMITED WARRANTY

FOR COEVO NORIA TURBINE GENERATORS

MODELS COVERED

This limited warranty is provided by Coevo Energy Inc. (hereinafter referred to as "Coevo") and covers 12-NH-G2 (Noria Home) or 20-NP-G2 (Noria Pro) models (hereinafter referred to as "Generator"). This warranty is provided as long as the Generator remains in the possession of the original purchaser and installed at its original place of installation.

WARRANTY COVERAGE

GENERATOR - LIMITED WARRANTY

Coevo warrants that the generator will remain free of leaks for Fifteen (15) years from the date of original installation provided that the generator is properly maintained by a qualified plumbing/electrical contractor and the other conditions of this warranty are met. If during this time a leak occurs and Coevo determines that this leak is the result of a defect in workmanship or materials, Coevo will replace the generator. However, if the generator is used within an approved water recirculation system and supplied with anything other than fresh treated water, the generator warranty is limited to three (3) years from the date of original installation. If the generator is installed in other than a single family dwelling, commercial facility, industrial facility, or any other form of commercial use, the generator warranty is limited to five (5) years from date of original installation.

OTHER GENERATOR PARTS

If any other part fails within five (5) years after original installation, Coevo will furnish a replacement part free of charge. The generator may be delivered with components not manufactured by Coevo ("Other Components"). Other Components are warranted by their manufacturer. Coevo also will warrant the other components to be free from defects in workmanship and material for one year from the date of installation, provided they are installed and properly maintained by a qualified plumbing/electrical contractor and the other conditions of this warranty are met. If a defect exists in the other components, Coevo will repair or replace them, if Coevo determines that a defect in workmanship or materials exists.

SERVICE LABOR COSTS

This warranty provides labor costs, at Coevo approved rates, for one (1) year from the date of original installation, provided it is installed and properly maintained by a qualified plumbing/electrical contractor and the other conditions of this warranty are met.

ITEMS NOT COVERED

This limited warranty does not cover the following:

1. Components or parts not provided by Coevo.
2. Serviceable items and normal maintenance as required per the Installation Manual.
3. The workmanship of any installer. Coevo disclaims and does not assume any liability of any nature for unsatisfactory performance caused by improper installation, repair or maintenance.
4. Any labor or material costs for removal, re-installation, repair and replacement of the defective component or part unless otherwise provided above.
5. Transportation to Coevo, if necessary.
6. Damage caused by operation of the generator in a corrosive atmosphere, scale deposits and/or highly mineralized or unsoftened water supply, electrical failures, flooding, or acts of God.
7. Any generator that has a failure or malfunction resulting from operation with an error state ignored.
8. Damage caused by any attachment or modification to the generator, included energy-saving devices.

9. Damage caused by operation of the generator at water temperatures exceeding the maximum rating, or if the water is not supplied with potable water.
10. Shipping charges, delivery expenses or administrative fees incurred during the process for repair or replacement incurred by the end user.

CONDITIONS OF WARRANTY

The warranty herein is void under the following circumstances:

1. Failure or malfunction resulting from improper or negligent operation, accident, abuse, freezing, misuse, unauthorized alteration or improper installation, repair or maintenance. See the Installation Manual for installation and maintenance information.
2. Any generator that is operated without proper isolated circuits or any plumbing or electrical connection that does not meet current building codes or installation manual instructions
3. Any generator that is used or operated in a corrosive atmosphere or at water temperatures exceeding the maximum rating, or if the Generator is not supplied with potable water.
4. Work performed without prior authorization or approval and without authorization/requisition number and without proper documentation verifying compliance with above terms.

LIMITED WARRANTY

OTHER THAN THE OBLIGATIONS OF COEVO EXPRESSLY SET FORTH HEREIN, COEVO DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. COEVO'S SOLE OBLIGATION WITH RESPECT TO THE GENERATOR AND PURCHASER'S EXCLUSIVE REMEDIES ARE SET FORTH IN THE FOREGOING LIMITED WARRANTY. COEVO SHALL NOT BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR SIMILAR DAMAGES INCLUDING, WITHOUT LIMITATION, INJURY OR DAMAGE TO PERSONS OR PROPERTY OR DAMAGES FOR LOSS OF USE, LOST PROFITS, INCONVENIENCE OR LOSS OF TIME. NOTE THAT ANY REPAIRED OR REPLACED PRODUCT WILL BE WARRANTED FOR ONLY THE UNEXPIRED TERM OF THE ORIGINAL WARRANTY. SOME STATES DO NOT ALLOW THE EXCLUSION OF LIMITATION OF DAMAGE, OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY TO YOU.

WARRANTY CLAIMS PROCESS

If you have a warranty claim you should notify the plumbing or electrical contractor who installed your generator and ask that the contractor notify the distributor from whom the contractor purchased the generator. If this action is not possible, or you don't receive response, contact Coevo Energy Inc through:

www.coevoenergy.com

or email directly to:

warranty@coevoenergy.com

To process your claim, you will need a copy of your original invoice or other proof of purchase and documentation showing the original installation date and location. The alleged defective components or parts must be returned to Coevo Energy Inc. in accordance with the Coevo procedure then in force for handling goods returned for the purpose of inspection to determine cause of failure. If Coevo determines that the returned components and/or parts are defective and that the warranty applies, Coevo will furnish the repaired or replacement components and/or parts to an authorized Coevo distributor who, in turn, will forward the components and/or parts to the contractor who installed your generator.